

State of emergency

A state of emergency remains in place while firefighting efforts continue. This is likely to be reviewed on Friday 24 February.

Meanwhile, Civil Defence will hold three street meetings for residents and landowners on Thursday 23 February from 6.30pm at the following cordon locations:

- 305 Kennedys Bush Road
- 51 Hoon Hay Valley Road
- 327 Worsleys Road

The purpose of the meetings is to provide the latest information about the fire status and ongoing risks, and where residents and landowners can get further help and advice if needed. People will also have opportunities to ask questions, both in a group setting and one-to-one.

Update on progress

Most of you who were evacuated have now been allowed back to your homes. However, firemen are still working hard to deal with flare ups and hot spots. There is still potential for the fire to spread. Infra-red imaging has been carried out and results are being analysed. The results will be used to update the fire-risk models with this new information.

Geotechnical assessments are being carried out on the slopes above residential areas. While the slopes above these areas currently appear sound, this could change if we get heavy rain.

More detailed assessment has been carried out on houses directly affected by the fire.

For regular updates visit: ccc.govt.nz/the-council/newsline/

Health and wellbeing

It is normal to feel anxious or stressed during abnormal events. Talking about how you feel to someone you trust can help. Online tips can be found at [facebook.com/allrightnz](https://www.facebook.com/allrightnz) Please scan QR code for more information.



The Canterbury Earthquake Support Line is also available for people to access: 0800 777 846. General practices are open for those who feel unwell or unable to cope.

Welfare support

Christchurch City Council has an emergency welfare support team who are available to help residents access appropriate services if they require support. Contact the Council on 03 941 8999 or 021 059 6666.

Building safety issues

If you have evacuated your property, it's important that you check all your essential services are working properly. Ensure facilities are safe (Gas/Electricity/Oil). If any doubt, don't switch on and contact a qualified tradesperson.

If you suspect a gas leak, call 111.

Electricity

If you have any concerns about your electricity please call Orion on 0800 363 9898.

If there are still power cuts at your property, use BBQs appropriately. Do not use indoors and check for gas leaks before use. Use torches rather than naked flames.

Water

Your water should be clear and odour free. Pressure should be the same as it was before the fires at all fixtures. If not, please contact the Council on (03) 941 8999.

Storm water

Please check your gutters and downpipes are intact with no signs of ponding that you haven't previously experienced during rain events.

Sewer

Please check your toilets, showers, basins, etc, flush and drain as expected with no foul smells.

Buildings/structures

If you have any concerns about the safety of your building(s), or structures, following the fires please contact the Council on 03 941 8999 to discuss in the first instance.

Some properties may have experienced minor damage and these discussions can quickly resolve whether any consents will be required for repairs or not.

Financial

If the recent fires have had a serious impact on you or your family, you may be entitled to some form of assistance from Work and Income. To discuss your circumstances please call 0800 559 009.

Civil Defence payments are available, more information can be found here:

workandincome.govt.nz

Please scan QR code for more information



Insurance

If you have suffered damage from the fire you should immediately contact your insurer, if you have not already done so.

Animal welfare

As you return you may find that pets, livestock or wildlife may have sustained injuries due to the fires. Below are the details of who you should contact;

- Your pet(s) and/or livestock: Contact your veterinarian if you have any concerns relating to animal health.
- Stray animals: If you find animals that you do not own and are in need of immediate medical attention please take a small animal to your local veterinarian or contact the Canterbury SPCA (03 366 3886). For large animals, contact the Ministry for Primary Industries (MPI) on 0800 00 83 33.
- Wildlife: If you find injured wildlife please contact the South Island wildlife hospital based at Willowbank Wildlife Reserve. (03 359 6226)
- Lost and found pets - If you have lost or found a pet you can advertise at www.petsonthenet.co.nz for free if it is related to the Port Hills fires.

Police

Be aware of your own security in your own home, and your safety and your friends and their homes and surroundings.

Don't hesitate to contact the Police on 111 or 363 7400 if you have any concerns.